

SAFETY FIRST

Stop using Braided Safety Blue[®] with slaiice[®], Arbor Elite with slaiice[®] and pottsblitz with slaiice[®], CEclimb 12 with slaiice[®]:

Brand: TEUFELBERGER

Product name: Braided Safety Blue[®] with slaiice[®] (Hi-Vee with slaiice[®], Ultra-Vee with slaiice[®], T-Vee with slaiice[®]), Arbor Elite with slaiice[®] and pottsblitz with slaiice[®], CEclimb 12 with slaiice[®]

Colour: any



Braided Safety Blue
Hi-Vee



Braided Safety Blue
Ultra-Vee



Braided Safety Blue
T-Vee



Braided Safety Blue
White



Arbor Elite



pottsblitz

Article reference:

Braided Safety Blue[®] with slaiice[®]

7350026-7350028, 7350087, 7361028-1045, 7361090-1091, C5QBG0-16-00120/150/200, C5QBG1-16-00150/200, C5QBG2-16-00120/150/200, C5QBG7-16-00120/150, C5QBGA-16-00120/150, C5QBH0-16-00150, C5QBH2-16-00150, C5QBHA-16-00150

Arbor Elite with slaiice[®] and pottsblitz with slaiice[®]

7350098-0099, 7350100-0103, 7341020-1026, 7350143-7350148, C5KBG1-16-00120/150/200, C5KBG8-16-00115/150/200, C5KBH1-16-00120/150/200, C5QBG0-16-00120/150/200, C5QBG1-16-00150/200, C5QBG2-16-00120/150/200, C5QBG7-16-00120/150/200, C5QBGA-16-00120/150/200, C5QBH0-16-00120/150/200, C5QBH2-16-00120/150/200, C5QBH7-16-00120/150/200, C5QBHA-16-00120/150/200

CEclimb 12 (with Braided Safety Blue 12.7 with slaiice[®])

7351330-1332

Date of production: January 2014 – September 2019

Serial number: 2014-xxxxxx to 19/09-yyy

Reason: Potential malfunction of the rope termination

This information is complementary to the Safety Information issued September 18, 2019.

<https://www.facebook.com/TeufelbergerTreeCare>

On September 17th, TEUFELBERGER was informed of an incident where one slaiice on a Braided Safety Blue opened while the rope was in use. Nobody was harmed.

Analysis of the affected rope

The end termination (slaiçe®) of the Braided Safety Blue® was faulty: The cover forming the eye was not spliced back long enough and was not caught by the stitching. A second sample from the identical batch was analysed and had been manufactured correctly.

We cannot rule out that the same error occurred in other slaiçes® on Braided Safety Blue®, Arbor Elite, pottsblitz and CEclimb 12.

In-house tests

We re-produced the fault and conducted various tests on several rope types with different rope constructions. The test results on Braided Safety Blue® with faulty slaiçe® show the following:

1. Straight pull

Correct slaiçe®: min. 16,5 kN
Faulty slaiçe®: 12,7 kN



2. Low load cycle

Correct slaiçe®: 2.100 cycles with 300 kg without slippage
Faulty slaiçe®:
dry: 2.100 cycles with 300 kg without slippage
wet: 2.100 cycles with 300 kg caused 2 mm slippage



3. Transverse load of the eye

Correct slaiçe®: 19,88 kN
Faulty slaiçe®: 1 – 2 kN



Actions taken

As a measure of precaution we decided to immediately inform our customers to stop using Braided Safety Blue® with slaiçe®, Arbor Elite with slaiçe®, pottsblitz with slaiçe® and CEclimb 12 with slaiçe®.

What to do?

1. Retire slaiçe® from use! Mark clearly and unambiguously as “not for use”!
2. Cut off the slaiçe by 50 cm minimum



3. You may continue using your rope with a figure-8-knot instead. Mind the course of the load bearing rope section (arrow). Deviating knot design considerably reduce the breaking load.

You are not allowed to make any other termination!



4. If possible in the intended application, label the rope end with the following information that you will find on the existing label:

Type A, diameter in mm, number of the standard (EN 1891)
year of manufacture (at least the last two digits), manufacturer, batch no.

The new rope label should look like this for example:

A 13.0 EN1891:1998
2019 Teufelberger
19/05-xxx

5. If usage with figure-8-knot is not possible we offer the following two options:
 - ✓ Receive a voucher, go to your dealer and choose a TEUFELBERGER product.
 - ✓ Receive an exact replacement depending on availability. This can take up to 12 months.

How to do it?

If you have any doubts or questions contact us by safetyfirst@teufelberger.com

1. Cut off the slaiice® including the label
2. Take a photo of the slaiice® that you have cut off and of the label with serial number.
3. Go to <https://teufelbergersafetyfirst.paperform.co>
4. Follow the instructions on the site and fill in the form

The following products are not affected by this product recall and are safe to use:

- ✓ Tachyon with slaiice®



- ✓ Fly (Firefly, Dragonfly, Superfly) with slaiice®



- ✓ drenaLINE with slaiice®
- ✓ CEclimb 11 (with Tachyon 11.5 with slaiice®)
- ✓ All other TEUFELBERGER ropes including Braided Safety Blue and Arbor Elite without end termination
- ✓ All other TEUFELBERGER ropes including Braided Safety Blue and Arbor Elite with any end termination except slaiice®

We are fully aware of the inconvenience caused by this issue. Please accept our apologies and know we take this issue very seriously. The safety of our users is TEUFELBERGER's first priority. Thank you for your continued trust.

For further information please contact:

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